**Suggestion for website improvement**

**1. Functionality**

* Fields like consumer no. and Aadhar card number should not accept inappropriate value e.g., 0000000000000
* Validation error should be below the targeted element.
* Data is validating after clicking on “Generate OTP button”.
* For uploading documents it should support ‘Drag & Drop’ feature.
* Document should be uploaded after selection. It should not wait for user to click on upload button.
* It should show error message upon uploading the not acceptable format file.

**2.** **Usability**

* User should be prompted before clearing/resetting the data.
* There should be *i* (information) for each field to enhance user experience.
* Print button should have additional functionality of saving the report in PDF.

**3.** **UI Aesthetics**

* Data validation should be occurring on tab change event
* Dropdown and textbox lengths are uneven.
* We can split each section in different page, so that user will be engaged while filling the form.
* For documents upload, file type and size should be mentioned properly.
* To accept terms and condition, there must be option of checkbox rather than ‘Yes’ button.
* Color and fonts should be consisted throughout the page.
* UI should be responsive.
* Web controls should be round-edged.
* Better animation and transition should be used.
* Error messages and links color should not be the same.